



### Meyer 'Hassle-free Lifetime Guarantee'

Your item will be guaranteed from the date of purchase.

Terms of the guarantee are as follows:

- Items must be defect free in materials and workmanship that have occurred during household use
- Guarantee does not cover general 'wear and tear', accidents, misuse, abuse, or use in a commercial manner
- Stains/discolouration/damage that occurs from overheating/dishwashing are not covered
- Incidental and consequential damage are not covered under this guarantee

If you buy the product from a verified stockist (such as Philip Morris & Son), then you will have to return your item to them for it to be processed. You will need to take the faulty product along with proof of purchase. They will be able to determine whether the item is faulty and abides by Meyer terms and conditions.

If a repair is deemed not possible, you will be given a replacement item of the same model. If the model is discontinued/out of stock, then a model in the same price region will be given instead.

Please note: in the case of a pan set, only the faulty pan will be replaced.

If you have any questions regarding Meyer, their guarantees, or more, please don't hesitate to contact via one of the methods below:

[customerservice@philipmorrisdirect.co.uk](mailto:customerservice@philipmorrisdirect.co.uk)

01432 377089.

[www.philipmorrisdirect.co.uk](http://www.philipmorrisdirect.co.uk)

**PHILIP MORRIS & SON**

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